

Complaint form

Please, fill in the form and attach the copy of your receipt or VAT invoice.

1. Date of deposit of the complaint:
2. Date when the damaged was noticed.....

PERSONAL DATA	PRODUCT INFORMATION
Name:	The name of the product:
Correspondence address:	Receipt/ VAT invoice number:
Phone number:	Producer/Brand:
E-mail:	The date of the purchase:

Tick the answer with „X”

1. The defect is in right left shoe.

2. Product is damaged: outside inside.

3. The reason of the complaint:

- unstuck sole cracked sole rip/crack
- defective insole damaged seam damaged outside part of the shoe
- fading/discoloration damaged handle damaged bottom
- damaged lining/outsole damaged fastener damaged trim
- damaged ornament damaged zip damaged heel

Others/which?.....

4. Expected solution:

- remove the defect /repair
- exchange to a new model
- Others/which?.....

Client's signature*

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We will consider your request within 14 days from the moment we receive product from the producer. The subject of complaint are products originally defectives, which the defect was discovered within 24 months of the date of purchasing. Damage should be stated within 24 months from the date of purchase. In case of questions, please contact with us sklpe@fairma.pl, phone: +48 660 947 421.

*I hereby agree for processing my personal data, included in complaint, for the purpose of complaint (as defined in the Act of August 27, 1997 on the Protection of Personal Data (Journal of Laws No. 101, item 923).